

Committee(s): Strategic Planning and Performance Committee	Dated: 7 February 2022
Subject: Q3 Performance -v- Policing Plan Measures 2021-22	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 07-22	For Information
Report author: Performance Analysis Manager	

Summary

Policing Plan Measures Performance Quarter 3 2021/22 1st October – 31st December 2021 Performance Information Unit

Q3 21/22 Performance – Policing Plan Measures

1.1 Summary

This report summarises performance against the measures in the City of London Policing Plan 2020-2023; for Quarter 3 (Q3) of the current reporting year 2021-22.

The refreshed Plan for 2020-23 was published on the City of London Police Website¹ on the 1st of April 2021. It includes areas of focus for 2021-22 and consequently a new set of performance measures were established.

A summary assessment of the overarching measures for the Policing Plan priorities for 2021-22 for Q3; is shown below (Table 1.1). Members will be aware that the last year was an extraordinary year in terms of policing the City of London with the impact of the Covid-19 pandemic being evident; and many areas continue to be impacted or face unpredictable demand as a result in Q3 2021-22. A full summary of performance against each metric which sits within the overarching measures, is contained within the report.

The overall assessment of the **Local Policing** priority has improved from **Close Monitoring**; to **Satisfactory** this quarter. All other priorities remain the same as stated in the previous Quarter 2 report.

¹ City of London Police Policing Plan 2021-23-[policing-plan-2020---2023.pdf](https://www.cityoflondon.police.uk/policing-plan-2020---2023.pdf) ([cityoflondon.police.uk](https://www.cityoflondon.police.uk))

Table 1.0 - Priorities Summary Assessment Table.

Priorities	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22
1. Economic & Cyber Crime	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	-
2. Counter Terrorism	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	-
3. Serious Organised Crime	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	-
4. Violent & Acquisitive Crime	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	-
5. Local Policing	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	SATISFACTORY	-

1.2 Recommendation(s)

It is recommended that members note the report paying particular attention to those areas where change is identified; or to those measures that remain at 'Close Monitoring' or 'Requires Action'.

Main Report

2.1 Background

This report presents Force performance against the measures published in your Police Authority Board's three-year Policing Plan 2020-23 for the year 2021-22, reporting the performance for Q3, 1st October to 31st December 2021.

For the Force Performance Management Group (PMG), measures are graded across three categories; whether performance is 'Satisfactory', requires 'Close Monitoring' or 'Requires Action'. This report continues to reflect the grading reported at the Force PMG as requested by the Performance and Resource Management Committee meeting; and in the report to the Strategic Planning and Performance Committee.

The definitions for Satisfactory, Close Monitoring and Requires action remain in place for the entire reporting year; in order to provide a consistent grading approach. The assessment criteria for each measure reported as **Close Monitoring** or **Requires Action**; is found within Appendix A.

2.2 Current Position.

Priority 1: Economic and Cyber Crime						
MEASURE	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	TREND
Overall Assessment	N/A	Close Monitoring	Close Monitoring	Close Monitoring	-	
Measure 1.1 - To achieve satisfaction baseline levels of 2019/20 with regard to the percentage of survey respondents who are satisfied with the Action Fraud reporting service (telephone and online)".	N/A This was a new measure introduced for 2021-22	Satisfactory	Satisfactory	Satisfactory	-	
Measure 1.2 - 90% of surveyed respondents have improved knowledge of fraud threats and protective behaviours following engagement events / direct communications.	N/A This was a new measure introduced for 2021-22	REPORTED ANNUALLY as part of Neighbourhood Alert Survey	REPORTED ANNUALLY as part of Neighbourhood Alert Survey	REPORTED ANNUALLY as part of Neighbourhood Alert Survey	-	Trend awaits 2022/23 baseline.
Measure 1.3 - The number of judicial outcomes recorded by policing is increased.	N/A This was a new measure introduced for 2021-22	Requires Action	Close Monitoring	Requires Action	-	
Measure 1.4 - City of London Police organised crime groups (OCGs) disruptions are sustained (with higher proportion of major disruptions or seek to increase disruptions against higher harm OCGs).	N/A This was a new measure introduced for 2021-22	Satisfactory	Satisfactory	Satisfactory	-	
Measure 1.5 - increased use of Serious Crime	N/A This was a new	Satisfactory	Satisfactory	Satisfactory	-	

Prevention and other Ancillary Orders.	measure introduced for 2021-22					
Measure 1.6 - Economic Crime Academy delegate training numbers are sustained with 90% satisfaction rate.	N/A This was a new measure introduced for 2021-22	Close Monitoring	Close Monitoring	Close Monitoring	-	

There are a total of six measures under Priority 1 Economic and Cyber Crime.

- The first measure is reported as **Satisfactory** reporting on Action Fraud victims' satisfaction with the service. Satisfaction levels this quarter have increased slightly compared to the previous quarter; and are now reporting 91%; up from 89%.
- The second measure has now been established with a baseline; and considers the number of respondents to the 2021 Neighbourhood Alert members survey; who reported that they would now be better informed as to how to 'spot a scam'. Based on alerts received the respondents reported that for March 2021 **81%** now state that they **were better informed** as to protective behaviours.
- Performance of the third measure relating to judicial outcomes has decreased to **'Requires Action'** this quarter; following the improvement reported during Q2. In Q3 a total of 32 outcomes were recorded; which raises the total for this year to 529. This year's total equates to 62% of those recorded at the same time last year (2020/21 n=869).
- The fourth measure covering OCG disruptions is reported as **Satisfactory** for this period. Both the overall number of disruptions (n=44) and the number of major disruptions (n=10); are to date **ahead of the quarterly averages** from last year (n=37 and n=8 respectively).
- The fifth measure reporting Ancillary Orders performance is reported as **Satisfactory**, as the number of active Ancillary Orders remains above the benchmark from last year.
- The final measure relates to Economic Crime Academy performance regarding overall levels of delegate course satisfaction; and is reported as **Close Monitoring**. Performance has remained unchanged from the previous quarter; due to the full quarter's submissions being incomplete due to Academy staff absences. Actual number of delegates for October and November are much improved from previous months (n=308); and **more than double** the total for last quarter (n=104). The figures are encouraging with an average satisfaction rate of 94% across the two available months. Should performance continue for the month of December; it is likely this measure can be revised to Satisfactory.

Priority 2: Counter Terrorism						
MEASURE	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	TREND
Overall Assessment	Satisfactory	Close Monitoring	Close Monitoring	Close Monitoring	-	
Measure 2.1- An increased percentage of people	Satisfactory	REPORTED ANNUALLY as part of	REPORTED ANNUALLY as part of	Requires Action	-	

who are surveyed who feel the City of London Police are prepared to respond to a terrorist attack		Community Survey	Community Survey			
Measure 2.2- An increased percentage of Project Servator stops that result in a positive outcome.	Close Monitoring	Requires Action	Requires Action	Close Monitoring	-	
Measure 2.3- An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police	Requires Action	Satisfactory	Satisfactory	Satisfactory	-	

There are three measures under the Counter Terrorism priority.

- The first measure reports public views on the City of London Police's preparedness to deal with a terrorist attack. Levels report this measure **Requires Action** with a **significant decrease of 15%** down to 79%; from the baseline of 94% set in the 2020/21 survey. This year 70 respondents were 'Very Confident' and 68 were 'Fairly Confident'; that the Force would respond effectively to a terrorist incident. This reflected as 79% of respondents. Number of survey respondents were far lower this year due to the move to solely on-line survey methods; and a shift in response groups moving from predominantly residents to workers.
- The second measure around Project Servator positive outcomes for Stop and Search; has **improved to Close Monitoring**. At the end of Q3 a 62% positive outcome rate is reported for the year to date, similar to 63% for the previous year. There was a particular increase in Project Servator activity likely to do with increased officer deployments over the Christmas period.
- The third measure reports performance for the number of Op Lightning reports continues to report as **Satisfactory**. To date this year 77 reports have been received compared; to 52 at this point last year; an **increase of 48%**.

Priority 3: Serious Organised Crime						
MEASURE	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	TREND
Overall Assessment	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 3.1- An increase in the number of organised crime groups disrupted.	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 3.2- A reduction in the percentage of people who are surveyed who consider drugs a problem in the City of London.	Satisfactory	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	Satisfactory	-	
Measure 3.3- a reduction in the number of cyber enabled crimes.	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 3.4- Maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children.	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	

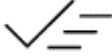
There are four measures within the Serious and Organised Crime Priority.

- The first measure, reports on the number of organised crime groups disrupted; and is reported as **Satisfactory**. Current levels exceed the total at this point last year, although Q4 performance last year was exceptional and may have led to a performance challenge this reporting year.
- The second measure, reports on the percentage of people who are surveyed who consider drugs a problem in the City of London, and is reported as **Satisfactory**. In this year's survey **solely 3.4%** of respondents considered drugs a top priority; while 7% considered drugs within their next two priorities. Overall, **5%** of the responses when totalled placed drugs as a Force priority. This indicates a **10% decrease** from the 15% last year; and continues the downward assessment of drugs as a high priority public concern.
- The third measure, a reduction in the number of cyber enabled crimes is reported as **Satisfactory**. To Q3 this reporting year a total of 27 reports have been received; compared to 44 by this point last year (a **decrease of 38%**).
- The fourth measure, to maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children is reported as **Satisfactory**; for the Q3 period. There has been a slight increase in the number of investigations (n=8) compared to last quarter (n=7 which equates to a 13% reduction; recognising low overall volumes).

Priority 4: Violent and Acquisitive Crime						
MEASURE	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	TREND
Overall Assessment	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 4.1- A reduction in number of victim-based violent crimes.	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 4.2- A reduction in number of victim-based acquisitive crimes	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 4.3- A reduction in the re-offending rate of people committing violent and acquisitive crime	Satisfactory	Satisfactory	Close Monitoring	Satisfactory	-	
Measure 4.4- An increase in the percentage of people satisfied that they have received a professional service following reporting a crime	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	

There are four measures within the ‘Violent and Acquisitive Crime’ priority.

- The first measure, a reduction in number of victim-based violent crimes is reported as **Satisfactory**; as the Force continues to experience a reduction compared to the 2019/20 baseline (-10%).
- The second measure, a reduction in number of Victim-Based Acquisitive Crimes is reported as **Satisfactory**. There has been a reduction of 44% compared; to the 19/20 baseline.
- The third measure around the reduction in reoffending for acquisitive and violent crime has returned to **Satisfactory** this quarter; as levels of repeat offender crime are decreased compared to 2020/21. The percentage of offenders identified as repeat offenders does report a slight increase from 20% to 24%. Operations reports that this increase is driven by good proactive work by the Force.
- The fourth measure reporting on Victim Satisfaction performance; remains as **Satisfactory**.

Treatment 75% Satisfied 	 Follow Up 62% Satisfied
Overall Service 62% Satisfied 	 76% Would Recommend in Future

The Force is currently achieving an 8% response rate to the Victim Satisfaction survey; delivering 998 text message requests since January 2021 which led to 82 responses. The Force reports a **decrease** in 'satisfaction with treatment' this quarter; compared to Q2 (decreasing from 85% to 75%). Reporting levels suggest Victim Satisfaction levels are returning to a level similar to those reported in Q1 (76%). Satisfaction with 'Follow up and overall service' has remained unchanged for Q3. The Force experienced an increase in 'Those who would recommend reporting crimes in the future'; from 69% to 76%. Whilst people are generally satisfied there remain an opportunity for improvement.

Priority 5: Priority: Local Policing						
MEASURE	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	TREND
Overall Assessment	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	
Measure 5.1- Road's policing - a reduction in the percentage of people who are surveyed who consider road safety issues a priority in the City of London	Requires Action	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	Satisfactory	-	
Measure 5.2- Antisocial Behaviour- a reduction in the percentage of people who are surveyed who consider ASB a priority in the City of London	Requires Action	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	Satisfactory	-	
Measure 5.3- The public order measure- an increase in the number of positive outcomes following arrests resulting from public order incidents	Satisfactory	Close Monitoring	Close Monitoring	Close Monitoring	-	
Measure 5.4- The vulnerability measure - an increase in the use of the national vulnerability framework to identify those who are vulnerable so that they receive an appropriate level of service	Satisfactory	Satisfactory	Satisfactory	Satisfactory	-	

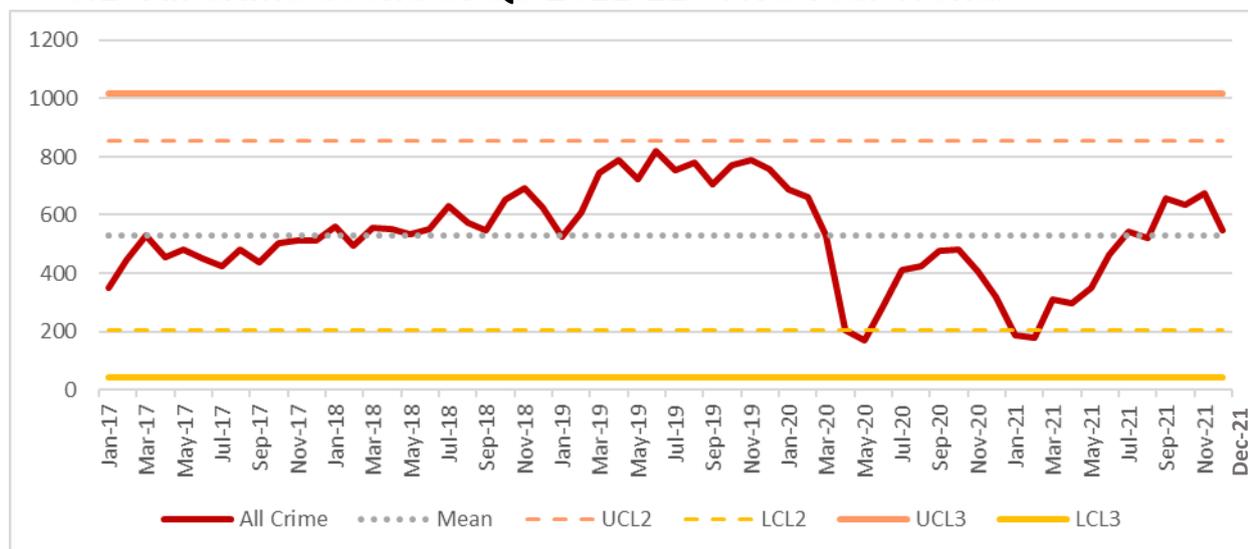
There are four measures under the Local Policing priority.

- The first measure for roads policing is reported as **Satisfactory**. Overall, this year 4.7% of the Community Survey respondents; consider road safety as a key issue. This reports over a **30% decrease**; down from 36% last year. Again, important to note the impact of Covid-19; and the Force's shift to conducting the Community Survey solely on-line.
- The second measure relates to whether people perceive Anti-Social Behaviour as a high priority; the response was **Satisfactory** following a reduction this year. In the current survey 11 people (6.3%) identified ASB as their top priority for the Force to tackle, while 42 respondents (12%) placed ASB within the next two highest priorities. Overall, 9.1% of respondents raised ASB as a high priority for the Force, a decrease of 32% from the 43% established as a baseline last year.
- The third measure 'An increase in the number of positive outcomes following arrests resulting from public order incidents'; is reported as Close Monitoring. The Positive Outcome rate for the year to date is 20%; which is a decrease from 33% last year. This level is similar to the Force's baseline levels for 2019/20 (23%).
- The fourth measure reports **an increase** in the use of the National Vulnerability Framework; is reported as **Satisfactory**. Levels of Adult Referrals have **increased significantly** compared to the previous 2 years; whilst Child Referrals have **increased notably** compared to 2020/21.

The data supporting those measures shown as 'Close Monitoring' or 'Requires Action' is contained within Appendix A.

3.1 Key Data

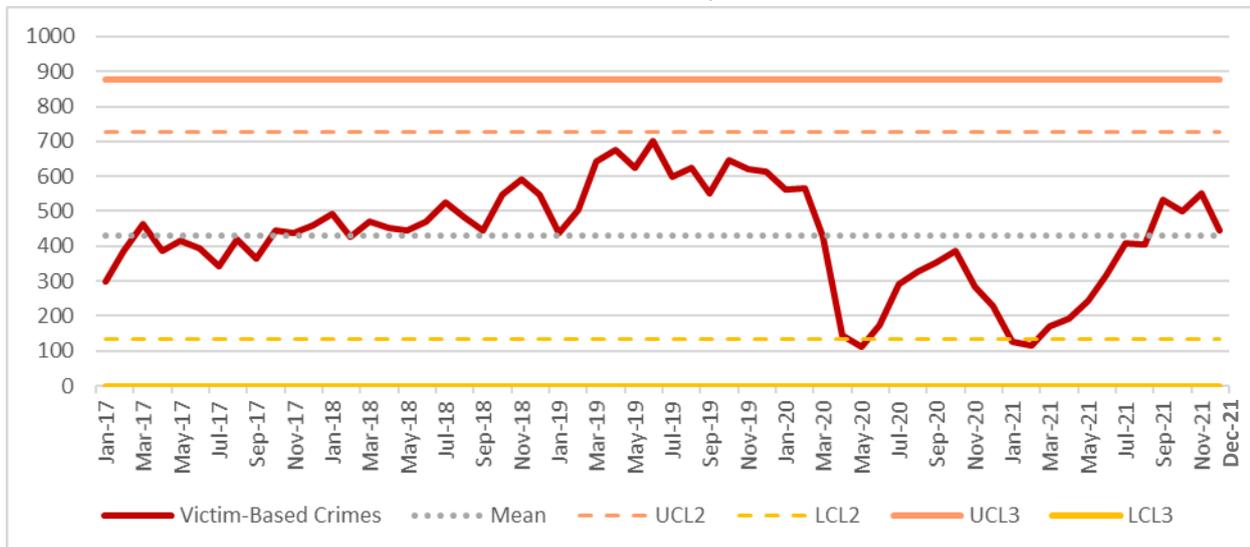
3.2 All Crime at end of Q3 2021-22 - Five Year Trend.



A total of 1860 crimes were recorded during Q3, **an 8% (n=+139) increase** from the 1721 offences recorded in Q2. This increase is not as sharp as reported during the previous quarter; with levels from September to November being similar and precede a decrease in December. Compared to the Force's 2019/20 baseline there is a **significant reduction of -32%** (n=-2158). When compared to last year to date the Force is experiencing an increase of 48% (n=1510). This increase is accounted for given a greater proportion of

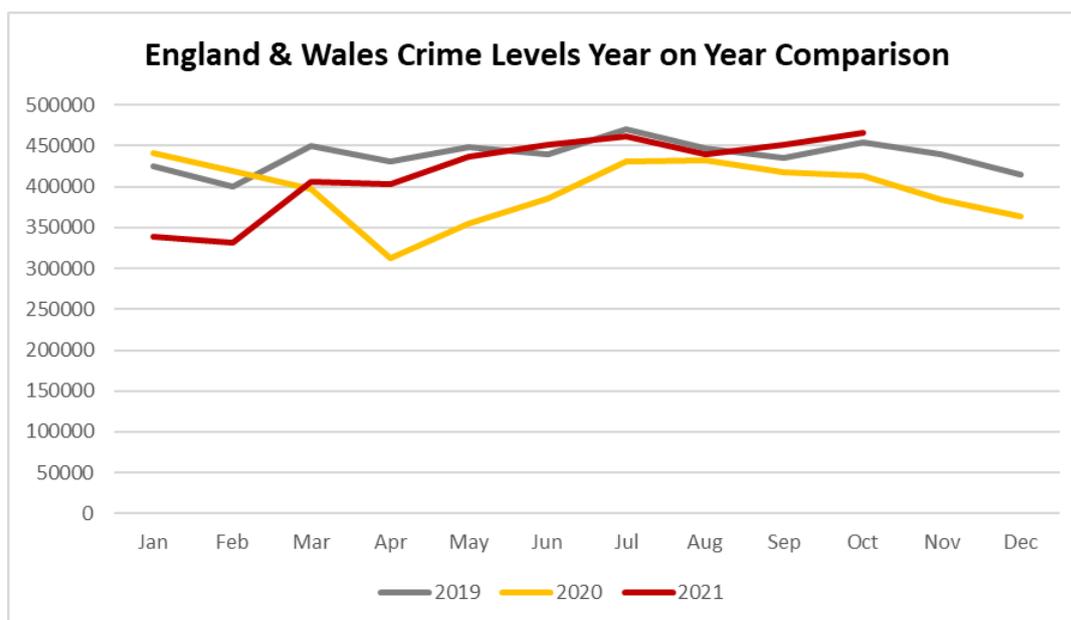
the 20/21 reporting year was impacted by Covid-19 lockdown restrictions. The Force is forecasting that the End of Year crime total will be in the region of 6,000 crimes reported; which is similar to levels last reported during 2017/18. This forecast may change as crime levels since September have been significantly higher than the previous forecasted period. Should these increased levels continue a revised end of year forecast is expected to be in the region of 6,500 reports.

3.3 Victim Based Crimes at end of Q3 2021-22 - Five Year Trend.



There were 1495 Victim Based Crimes recorded across Q3, an **11% increase** from the 1346 offences recorded in Q2; notably higher than the All Crime rise. There has been a 4% increase for the rolling 12-month period (n=-1389) but as with All Crime reports; current levels remain lower than the 2019/20 baseline; with a **reduction of -36%** (n=-2032). When compared to last year we are seeing an increase of 56% (n=1294); recognising that 20/21 figures were significantly impacted by national lockdowns.

3.4 National Comparison.

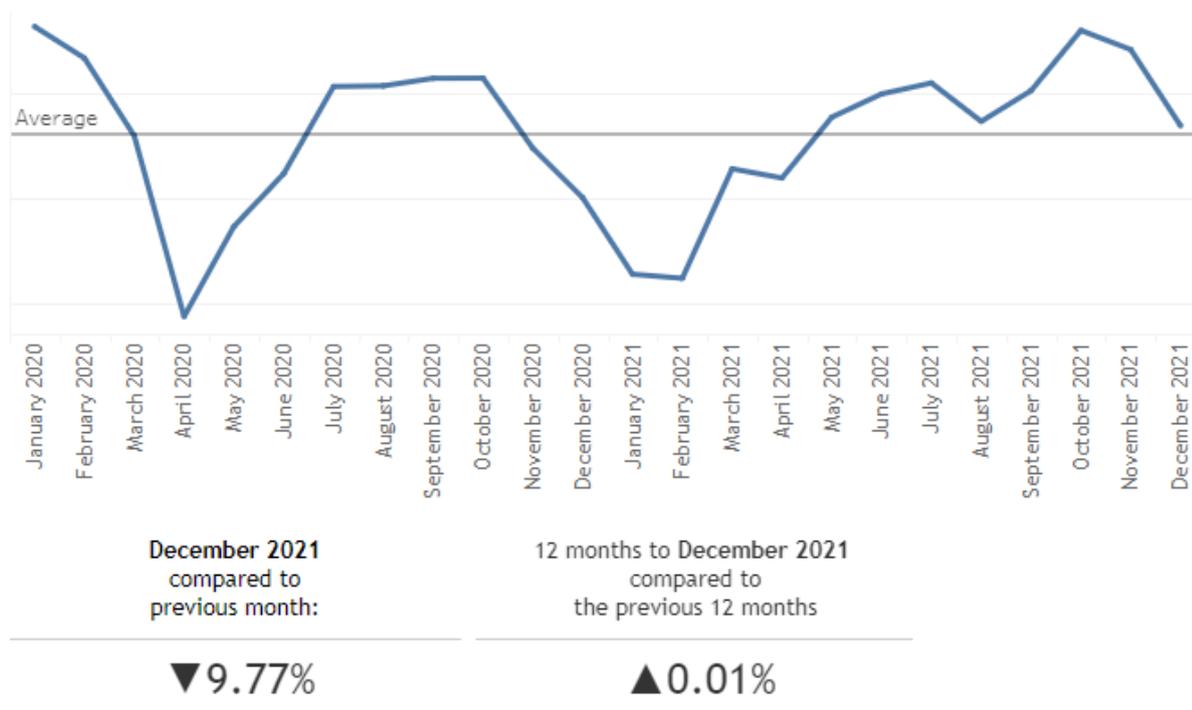


The most recently published data for crime nationally is available to the end of October 2021. Comparing the rolling 12-month figures to this point, a **1.5% increase** in All Crime was reported across England and Wales; with 27 forces reporting an overall decrease.

Nationally the increase in All Crime has not been as sharp as that seen in the City, but the national decrease in April/May 2020 was also not as extreme. There is a noticeable increase nationally from August to October; the period when the City saw the sharpest increases. The two of months of September and October reported nationally have returned to the similar crime levels to 2019. The City has not yet returned to 2019 levels; but is expected to follow a similar track of change.

Across all forces nationally as of the end of October the City of London Police continued to report the **highest reduction in All Crime reports**. The Force is also currently ranked **1st** out of 43 Forces for the **rolling 12 months (-16%)**; a more meaningful indication of changing crime performance. The Force's national performance has been consistent for the past **16 months**. The Force's nearest performing Force is Staffordshire Police; who are currently ranked 2nd with a decrease of 10%.

3.5 MPS Comparison.



The MPS All Crime performance by rolling 12 months to end December 2021 is roughly the same as the previous 12 months. The City by comparison reports an **increase of 6%** for the same period. MPS crime levels followed a very similar pattern to that in the City between April 2020 and early 2021; reporting similar peaks and troughs based on lockdown restrictions and easings. However, the City saw a sharper and more consistent increase between May to November 2021. Both forces have returned to near average levels of reporting during December 2021.

3.6 Conclusion

The results for Q3 2021-22 Policing Plan Measures Report demonstrate no notable areas of major concern. None of the measures report variation that is significantly outside existing performance levels.

The **Economic Crime** and **Counter Terrorism** Priority areas both remain at **Close Monitoring**; whilst **Local Policing** overall performance has improved to **Satisfactory** from Close Monitoring.

The previous year has demonstrated the exceptional impact the Covid-19 pandemic; which continues to have impact across all areas of Force performance.

The Force is beginning to see the indications of activity and performance return to similar levels; as those being reported before the pandemic.

The Force recognises the need to be alive to the challenges and is making reference to the changing nature of the City at Force Tasking and Coordination Group; as well as monitoring emerging performance issues via the Force's Performance Management Group.

Appendix A

1. Performance Summary

Priority	Q4 2020-21	Q1 2021-22	Q2 2021-22	Q3 2021-22	Q4 2021-22	Trend
Economic & Cyber Crime	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	-	
Counter Terrorism	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	-	
Serious Organised Crime	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	-	
Violent & Acquisitive Crime	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	-	
Local Policing	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	SATISFACTORY	-	

Assessment Criteria

SATISFACTORY: All measures within category report this assessment or only one measure within category reports Close Monitoring.

CLOSE MONITORING: Two or more measures report as Close Monitoring, where two or more report as Requires Action should the number of measures dictate the below assessment will be used.

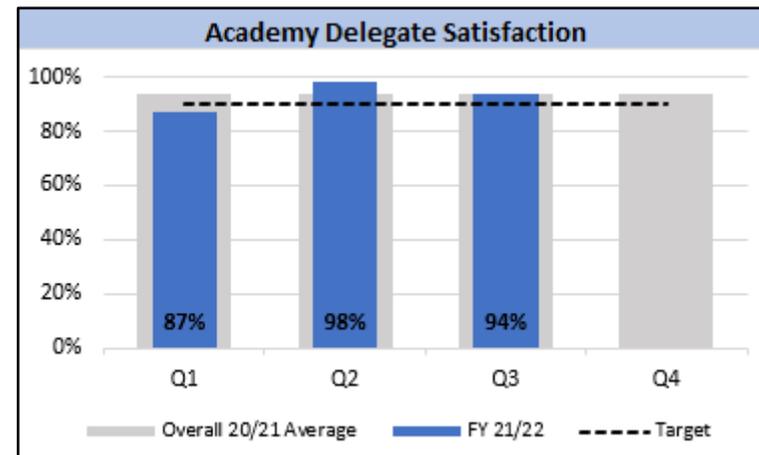
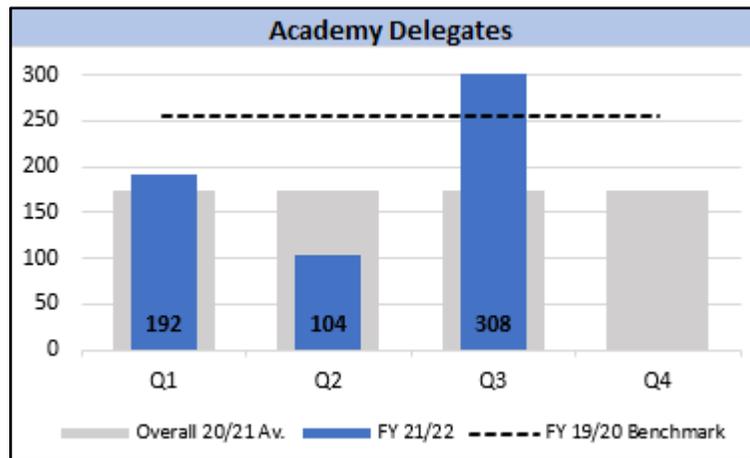
REQUIRES ACTION: Two or more measures within this category report Requires Action.

2. Measures shown as ‘Close Monitoring’ or ‘Requires Action’

PRIORITY: ECONOMIC & CYBER CRIME		Assessment	REQUIRES ACTION																																				
Measure of Success	The number of judicial outcomes recorded by policing is increased.																																						
Aim/Rationale	The National Lead Force seeks to promote the investigation of fraud across policing and support forces to achieve success in this area. It is one of our key outcomes to show that Fraudsters operating nationally are identified and their offending is being disrupted an increase in judicial outcomes for policing will be key to this. A drop on judicial outcome levels from policing will allow us to target our engagement to understand why and work with partners and policing to try and address this although not completely with CoLP’s influence.																																						
Reason for Assessment	<p>SATISFACTORY: The volume of judicial outcomes is greater than or equal to the average level in 2020/21.</p> <p>CLOSE MONITORING: The volume of judicial outcomes is greater than 90% of the average level in 2020/21 but not equal to or exceeding it.</p> <p>REQUIRES ACTION: The volume of judicial outcomes is less than 90% of the average level in 2020/21.</p>																																						
Current Position																																							
<div style="display: flex; justify-content: space-around;"> <div data-bbox="474 694 1227 1141" style="width: 48%;"> <p>Total Judicial Outcomes Reported by All Forces</p> <table border="1"> <thead> <tr> <th>Period</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>FY 20/21</td> <td>7,495</td> </tr> <tr> <td>FYTD 21/22</td> <td>4,767</td> </tr> <tr> <td>Q1 21/22</td> <td>1,412</td> </tr> <tr> <td>Q2 21/22</td> <td>1,887</td> </tr> <tr> <td>Q3 21/22</td> <td>1,468</td> </tr> <tr> <td>Q4 21/22</td> <td>0</td> </tr> <tr> <td>Total 20/21</td> <td>7,495</td> </tr> <tr> <td>Qtrly Benchmark</td> <td>~5,800</td> </tr> </tbody> </table> </div> <div data-bbox="1236 694 1971 1141" style="width: 48%;"> <p>Judicial Outcomes Recorded by CoLP</p> <table border="1"> <thead> <tr> <th>Period</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>FY 20/21</td> <td>901</td> </tr> <tr> <td>FYTD 21/22</td> <td>530</td> </tr> <tr> <td>Q1</td> <td>35</td> </tr> <tr> <td>Q2</td> <td>462</td> </tr> <tr> <td>Q3</td> <td>32</td> </tr> <tr> <td>Q4</td> <td>0</td> </tr> <tr> <td>Overall 20/21</td> <td>901</td> </tr> <tr> <td>Qtrly Benchmark</td> <td>~680</td> </tr> </tbody> </table> </div> </div>				Period	Total	FY 20/21	7,495	FYTD 21/22	4,767	Q1 21/22	1,412	Q2 21/22	1,887	Q3 21/22	1,468	Q4 21/22	0	Total 20/21	7,495	Qtrly Benchmark	~5,800	Period	Total	FY 20/21	901	FYTD 21/22	530	Q1	35	Q2	462	Q3	32	Q4	0	Overall 20/21	901	Qtrly Benchmark	~680
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<p>The number of judicial outcomes recorded both nationally and by CoLP against economic, cyber and fraud crimes decreased this quarter, most notably for CoLP after an exceptional quarter in Q2. Both areas are below the quarterly benchmarks when compared to last year’s figures.</p>																																							

PRIORITY: ECONOMIC & CYBER CRIME		Assessment	CLOSE MONITORING
Measure of Success	Economic Crime Academy delegate training numbers are sustained with 90% satisfaction rate.		
Aim/Rationale	City of London Police provides economic crime investigation training to policing, government and the private sector through its Economic Crime Academy. It is responsible for identifying, developing, and disseminating good practice to ensure that policing has the capability to successfully investigate fraud, sustaining delegate numbers is important for that purpose. The satisfaction rate for delegates allows the academy to assess its courses and improve the services it offers. With the academy being affected significantly by Covid-19 in 2020/21 this measure is being compared with 2019/20 to create a better measure of success.		
Reason for Assessment	<p>SATISFACTORY: Delegate training numbers are sustained at 2019/20 average levels and delegate satisfaction through surveys is at least 90%</p> <p>CLOSE MONITORING: Delegate training numbers are less than 95% of 19/20 average levels or delegate satisfaction is less than 87%.</p> <p>REQUIRES ACTION: Delegate training numbers are less than 95% of 19/20 average levels and delegate satisfaction is less than 87%.</p>		

Current Position



The above graphs do not currently include December figures but the figures for October and November look promising with a significant increase in delegates trained and satisfaction levels remaining above 90%, there is the potential that with December's figures included and if this performance is maintained the measure could move to Satisfactory before year end.

PRIORITY: COUNTERING TERRORISM		Assessment	REQUIRES ACTION
Measure of Success	An increased percentage of people who are surveyed who feel the City of London Police are prepared to respond to a terrorist attack.		
Aim/Rationale	Each year the Force undertakes a community survey seeking views of residents, workers and visitors to the City. 2020/21 was a benchmark year for a new question to determine how the public feel about the Force preparedness to deal with a terrorist attack within the City. This will be informed by the communications, activity and partnerships the Force has within the City so that the public judge the competence of the Force based on the perception formed with the interactions with and information provided by the Force.		
Reason for Assessment	SATISFACTORY: An increase of maintenance of percentage of the public surveyed who feel the City of London Police are prepared to respond to a terrorist attack compared to the baseline of 94% established in 2020/21. CLOSE MONITORING: A decrease of up to 5% in the percentage of the public who feel the City of London Police are prepared to respond to a terrorist attack against the baseline set in 2020/21. REQUIRES ACTION: A 5% or more decrease in the percentage of the public who feel the City of London Police are prepared to respond to a terrorist attack against the baseline set in 2020/21		
Current Position			
<p>Baseline: The Community survey in 2020/21 set a baseline of 94% for this measure.</p> <p>This year 70 respondents were very confident and 68 were fairly confident that the Force would respond effectively to a terrorist incident. This reflected as 79% of respondents. This has decreased the perception by 15% compared to the response received last year. This may be explained by the significant change in response group moving from residents to workers.</p> <p>Upon reviewing these responses there are anecdotal themes around resourcing, visibility, previous negative experience with the Force etc that influence this perception along with the perception that terrorism is unpredictable, and the Force can't deal with this nature.</p> <p>The Force has effectively, in the last few years, responded to a number of terrorist attacks within the City including London Bridge and Fishmongers Hall. However, these has not been an incident within the City for around two years, this may impact the public's understanding and feeling of protection.</p> <p>As a result of this feedback a recommendation has been put forward to review the Force activity to see if greater visibility or promotion can be achieved around Counter Terrorism activity which is always ongoing in terms of policing deployments and briefings to City businesses and residents.</p>			

PRIORITY: COUNTERING TERRORISM		Assessment	CLOSE MONITORING
Measure of Success	An increased percentage of Project Servator stops that result in a positive outcome.		
Aim/Rationale	Project Servator is a suite of tactics employed by the Force to counter terrorist related activity. Part of the success of these tactics is the training of officers to recognise behaviour and target stop and search to individuals exhibiting behavioural traits that draw their attention. The Force aims to improve on the success of the training and deployment of project Servator trained officers and a measure of this success will be the increase in positive outcomes from the stopping and searching of individuals that draw attention to themselves through behavioural profiling.		
Reason for Assessment	SATISFACTORY: An increase in the percentage of positive outcomes from the level achieved in 2020/21. CLOSE MONITORING: The positive outcome level is within 5% of the level achieved in 2020/21. REQUIRES ACTION: Positive outcomes are more than 5% less than the level achieved in 2020/21		
Current Position			

PROJECT SERVATOR STATS 2020/21													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Stop and Search	N/A	0	2	23	13	23	6	6	10	2	5	20	110
Positive Stop & Searches	N/A	0	2	15	11	12	5	3	7	0	1	13	69
Arrests	N/A	0	2	13	10	11	6	5	9	1	3	4	64
Stop Search Positive Outcome Rate	N/A	N/A	100%	65%	85%	52%	83%	50%	70%	0	20%	65%	63%

PROJECT SERVATOR STATS 2021/22													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
Stop and Search	20	28	33	21	14	11	10	7	42				186
Positive Stop & Searches	9	13	21	13	7	8	9	4	32				116
Arrests	5	6	11	10	4	3	5	3	17				64
Stop Search Positive Outcome Rate	45%	46%	64%	62%	50%	73%	90%	57%	76%				62%

Project Servator utilises a suite of tactics with Stop & Search being the final resolution of several engagement activities. Before a Stop & Search is conducted an officer will undertake a Resolution Conversation as part of the tactics utilised to ascertain if a Stop & Search will be required, the number of these conversations undertaken each month this financial year is as follows; April: 603, May: 672, June: 625, July: 613, August: 365, September: 183, October: 266, November: 226, December: 369.

Currently the positive stop and search rate sits at 62% an increase (+6%) from last quarter. This is currently sitting just 1% below the 2020/21 rate and 4% below 2019/20, it is however still a very impressive positive outcome rate, there is no national comparator for all positive outcomes but the latest national arrest rate from stop search was just 13%. We are also seeing the number of Project Servator stops increasing year on year and maintaining a similar positive outcome rate in light of those increase hopefully demonstrates some good practice.

The positive Stop & Search rate for 2019/20 was 67%, out of 66 Stop and Searches 44 were positive.
The positive Stop & Search rate for 2020/21 was 63%, out of 110 Stop and Searches 69 were positive.

PRIORITY: LOCAL POLICING		Assessment	CLOSE MONITORING
Measure of Success	Public order - an increase in the number of positive outcomes following arrests resulting from public order incidents		
AIM/RATIONALE	The Force undertakes an annual survey of its community to identify the main priorities perceived by the public. Public Order is part of the areas of concern. A success in Force activities with our partners will be the perception of the public that the City is safe to live in, work in and visit. We will therefore look at the reduction in the percentage of people who perceive public order as an issue as a success in the tactics and policing activities undertaken by the Force to ensure City is a safe environment to be in. This will also protect the right of the public to undertake organised protest within the City and show how the Force is effectively policing protest in order to minimise disruption and protect the public while maintaining the right to peaceful and lawful protest.		
Reason for Assessment	SATISFACTORY: Increase in sanctioned detections and positive outcomes combined compared to the level reported in 2020/21. CLOSE MONITORING: Reduction in number of sanctioned detections and positive outcomes combined by up to 5% of the level achieved in 2020/21. REQUIRES ACTION: A reduction of over 5% in the number of sanctioned detections and positive outcomes combined compared to the level achieved in 2020/21.		
Current Position			
<p>2020/21 Performance FYTD Number Public Order offences for Q1 – Q3: 195. Number of positive outcomes for public order offences: 59 equating to 30% End of Year Positive Outcome Rate: 33%</p> <p>2021/22 Performance FYTD Number of Public Order offences for Q1 – Q3: 415 Number of positive outcomes for public order offences: 84 equating to 20%</p> <p>Whilst the number of positive outcomes has increased compared to 2020/21 the number of offences has also increased significantly meaning the outcome rate is reduced. The 20% positive outcome rate for the current year to date however is similar to the end of year figure of 23% from 2019/20 that may be a more reliable baseline given the unusual circumstances of last year. For this reason, this measure has been held at close monitoring and not requires action.</p>			